Important Message for our Customers Regarding Electric Rates

On March 29TH, 2013 Granite State Electric Company d/b/a/ Liberty Utilities submitted a request to the New Hampshire Public Utilities Commission ("PUC") to raise the rates we charge for distribution of electric service.

If the PUC approves our request, the bill for a residential customer using 500 kWh of electricity per month will increase by approximately \$12.91. The increase for commercial and industrial customers will vary.

The PUC will conduct a comprehensive review of our request and the final decision may take up to a year to be rendered.

Please visit www.libertyutilities.com or call 1-800-375-7413 for information regarding the specific rates proposed, an explanation of why we requested a rate increase and suggestions for reducing the effect of the increase on your bill.

As we move forward with our request, additional information will be available on the PUC's web site at www.puc.nh.gov and will be filed in docket DE 13-063. You may also call the PUC's Consumer Affairs Division at 1-800-852-3793 for more information about the rate change process.

